

POSITION : **ACCOUNT SUPPORT EXECUTIVE**
REPORTING TO : **HEAD- SUPPORT**
LOCATION : **DELHI-NCR**

OBJECTIVE(S)

- **KEY OBJECTIVES**
 - **Provide technical support and guidance to clients' during the implementation phase.**
 - **Be in direct contact with customer for software related problem/query of them through call or mail.**

KEY RESPONSIBILITY AREAS

- Stay updated with product knowledge.
- Be a part of high performing team and managing self and others learn and implement the skills in the industry.
- Encourage/influence customers to extend and/or expand the use of our product.

SKILLS

- 6 Months' experience in ERP support of advanced level financial accounting, inventory management software.
- High level of initiative with ability to self-manage.
- Excellent written and verbal communication and problem solving skills.